

report

meeting	NOTTINGHAMSHIRE AND CITY OF NOTTINGHAM FIRE & RESCUE AUTHORITY	
date	23 February 2007	agenda item number

REPORT OF THE CHIEF FIRE OFFICER

FIRE GATEWAY

1. PURPOSE OF REPORT

To inform Members of the Fire Gateway website, (www.fire.gov.uk) which allows individuals to access a Home Safety Check online.

2. BACKGROUND

Fire Gateway is a web-portal which has been developed to enable the public to access, and interact with, an array of fire-related services online. It has been funded by the Department for Communities and Local Government and developed with the involvement of English Fire and Rescue Services. As well as providing easy online links to local Fire and Rescue Services, the Fire Gateway also has a wide range of fire-related advice and links to useful sites.

3. REPORT

- 3.1 Members of the public can complete an online interactive questionnaire about fire safety in their home to help them plan how to reduce the risk of fire occurring. They can also conduct an online self assessment to discover if they have the attributes required to become a Firefighter. The portal also allows business people to access advice and information on fire safety matters.
- 3.2 Of particular interest to Members is the option of allowing the public to use Fire Gateway to submit requests for services, such as Home Safety Checks and support for dealing with young fire setters, direct to their local Fire and Rescue Service. Care professionals and people with elderly relatives will be able to make applications on behalf of others, thereby assisting fire and rescue services in addressing the needs of those who are most at risk from fire.
- 3.3 The Fire Gateway went on-line at the start of December 2006 and as yet there has been a limited response by members of the public. The access portal has been disseminated and well publicised across many media outlets, attached at Appendix A is Erewash Borough Council's latest information page as an example.
- 3.4 The system used by Fire Gateway requires requesters to submit their full postal address including Postcode. The Gateway's software then allocates requests to individual Fire & Rescue Services mail boxes by Postcode; each mail box has its own unique code which Services can use to access requests.
- 3.5 Within Nottinghamshire Fire and Rescue Service this mail box is accessed by administration staff within the Community and Fire Safety Teams who forward requests to the appropriate District for action. Attached to this report is the actual

Gateway requests page show the range of services available to the public, attached as Appendix B.

4. FINANCIAL IMPLICATIONS

The Fire Gateway is funded by the Department of Communities & Local Government.

5. PERSONNEL IMPLICATIONS

There are no extra burdens with Fire Gateway as members of the Community and Fire Safety Teams receive the requests as part of their regular employment.

6. EQUALITY IMPACT ASSESSMENT

The equalities issue arising from this report are not within Nottinghamshire Fire & Rescue Services control.

7. RISK MANAGEMENT IMPLICATIONS

There are no risk management implications arising from this report.

8. RECOMMENDATIONS

That Members note the content of this report.

9. BACKGROUND PAPERS FOR INSPECTION

None.

Paul Woods
CHIEF FIRE OFFICER


Fire Gateway Opens Providing Online Access - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Home Search Favorites Refresh Print Mail Stop

Address <http://www.erewash.gov.uk/latestInfo/fireGateway.htm> Go Links >>

Text version

 **EREWASH**
Borough Council

Welcome to **EREWASH**

...as easy as ebc

Search this site

You are here: [Home](#) > Latest Information

Erewash Borough Council

- Up a level
- Online Payments
- Website Help, Guidance and Advice
- Website Statistics
- Business
- Community and Living
- Council, Government and Democracy
- Education and Learning
- Environment
- Health and Social Care
- Housing
- Jobs Careers
- Latest Information
- Community Strategy
- Area Action Plans
- Housing Strategy
- Interactive Local Plan
- Recent Website Changes
- Statement of Community Involvement
- Changes to Planning Requirements
- Culture & Leisure e-newsletter
- Erewash Sport Awards
- Erewash Sport Awards 2006
- Erewash Youth Sport Facilities

Fire Gateway Opens Providing Online Access

The new Fire Gateway web portal has gone live, bringing fire & rescue services closer to the communities they serve and providing opportunities for enhanced working relationships with local authorities.

Developed with the Local Government Association and CFA, as part of the government-funded e-Fire project, the portal provides users with a single point of entry to all English fire and rescue services.


Next month, additional functions will allow users to make online requests for services, such as home fire safety visits, enabling carers and social housing providers to enhance the services they provide to the vulnerable members of the community.

The Fire Gateway has been developed to allow the Service to be well positioned to contribute to future e-government developments, help deliver further community safety benefits and enhance partnership with related organisations.

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Website: www.fire.gov.uk

Local Government t-newsletter Summer 2006

www.localgovnp.org.uk



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Fire Gateway - Home - Microsoft Internet Explorer


File Edit View Favorites Tools Help

Back Forward Stop Home Search Favorites Refresh Print Mail Stop

Address http://www.fire.gov.uk/ Go Links



Fire Gateway
Your link to the Fire & Rescue Services




HM Government


Search this site

About this site | Directories | Site Index | Contact us | Print


Local Fire & Rescue Service - find yours



Request services online



New fire safety regulations for businesses



Fire safety information in other languages

消防安全忠告
Português
পঁতা উঁ ঘরপুঁ জহী মজত
অপু দিরাপতা সংক্রান্ত পরামর্শ।
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Fire safety leaflets in other languages

The Fire & Rescue Services: Preventing Protecting Responding

Welcome to the Fire Gateway, developed by the Government in partnership with the Fire & Rescue Authorities to give easier access to services, help improve community safety and save lives.

Breaking news - you are now able to request a number of online services from your local Fire & Rescue Service - click here for further details.

Home safety
Prevent fire, protect home and family, identify fire risks and plan escape routes.

Social and community care
Guidance to help carers protect clients from fire, request free home fire safety visit.

Careers
Firefighter, Fire Control and an online self-selection questionnaire.

Legal responsibilities

Workplace safety
Accessible guidance, on-line tools to check compliance with Fire Safety Regulations.

Arson reduction
The costs of arson, partnerships tackling arson, how you can prevent deliberate fires.

Spotlight
Campaigns and initiatives that are currently underway with the Fire & Rescue Services.

Education resources

In an emergency GET OUT STAY OUT CALL 999

Related sites

- ▶ Chief Fire Officers Association
- ▶ Local Government Association
- ▶ Department for Communities and Local Government
- ▶ Fire Kills
- ▶ The Fire Protection Association
- ▶ Institution of Fire Engineers

http://www.firekills.gov.uk/index.htm Internet

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